




ANZIIF Executive Certificate in General Insurance Claims

ANZIIF's Executive Certificate in General Insurance Claims is designed for insurance professionals with four or more years' experience working in the insurance industry, who specialise or wish to specialise in claims.

Enrol now

Visit www.anziif.com/ANZIIF-ECERT-GICL to learn more, and email IIEA via training@iiea.co.ke to enrol.



-  Attain Senior Associate CIP Membership Level
-  Specialised Level
-  80 Credit Points

Each unit aims to develop specific technical, analytical and interpersonal knowledge and skills required to:

- lead a claims team
- effectively manage and settle insurance claims
- provide quality insurance claims services to customers.

Insurance professionals can focus on specific areas they wish to develop by taking units as standalone short courses – or, if desired, units can be combined to attain the full Executive Certificate in General Insurance Claims.

Course Structure

To be awarded this certificate, students must complete 80 Credit Points: 40 from any Specialised General Insurance Claims units (Compulsory units), and 40 from any Specialised units (Elective units).

Compulsory		Complete 40 Credit Points	
Analyse the insurance market	GE30003-20	AUD \$425	10 Credit Points
Inspect damage and develop scope of work	LA20001-20	AUD \$425	10 Credit Points
Introduction to loss adjusting	LA30001-20	AUD \$425	10 Credit Points
Evaluate collected information and report findings	LA30003-20	AUD \$425	10 Credit Points
Negotiate and affect settlement relating to loss situation, damage or injury	LA30005-20	AUD \$425	10 Credit Points
Business interruption loss adjustment	LA30007-20	AUD \$425	10 Credit Points
Manage non-routine and complex liability claims	CL30101-20	AUD \$425	10 Credit Points
Settle liability claims	CL30102-20	AUD \$425	10 Credit Points
Liability loss adjustment	LA30008-20	AUD \$425	10 Credit Points
Building loss adjustment	LA30009-20	AUD \$425	10 Credit Points
Construction loss adjustment	LA30011-20	AUD \$425	10 Credit Points

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Elective			Complete 40 Credit Points
Undertake risk identification	RM30001-20	AUD \$425	10 Credit Points
Assess risks	RM30002-20	AUD \$425	10 Credit Points
Manage changes to a broking client's insurance program	BR30002-20	AUD \$300	10 Credit Points
Prepare submissions for new insurance broking business	BR30003-20	AUD \$300	10 Credit Points
Manage complex risk portfolio for a broking client	BR30006-20	AUD \$425	10 Credit Points
Managing broking client claims	BR30014-20	AUD \$425	10 Credit Points
Compliance requirements for brokers	BR30013-20	AUD \$425	10 Credit Points
Negotiate treaty reinsurance	RI30001-20	AUD \$425	10 Credit Points
Issue liability insurance contracts	UW30101-20	AUD \$425	10 Credit Points
Review a liability portfolio	UW30102-20	AUD \$425	10 Credit Points
Settle life insurance claims	LI20008-20	AUD \$425	10 Credit Points
Manage information for life insurance claims	LI20009-20	AUD \$425	10 Credit Points
Evaluate life insurance claims	LI20010-20	AUD \$425	10 Credit Points
Theft, money and fidelity loss adjustment	LA30010-20	AUD \$425	10 Credit Points
Plan and implement loss investigation	LA30002-20	AUD \$425	10 Credit Points