



AQF Diploma of General Insurance

The AQF (Australian Qualifications Framework) Diploma of General Insurance FNS51120 is designed for insurance professionals with four or more years of experience working in small or large insurance businesses with retail and/or commercial clients.

Enrol now

Visit www.anziif.com/AQFDipGI to learn more, and email IIEA via training@iiea.co.ke to enrol.



Specialised Level



Each unit aims to develop specific technical, analytical and interpersonal knowledge and skills required to:

- · Effectively lead a claims or underwriting team
- Manage and settle insurance claims
- Manage the process of analysing and assessing the risks associated with a prospective customer's insurance policy application
- Prepare and maintain relevant documentation
- Provide quality insurance services to customers.

Insurance professionals can focus on specific areas they wish to develop by taking units as standalone short courses — or, if desired, units can be combined to attain the full Diploma in General Insurance.

Course Structure

To be awarded the Diploma, students must complete SEVEN Compulsory units, THREE Elective Group A units, and TWO units from Elective Group B units.

Compulsory			Complete 7 units
Deliver professional general insurance services	GE20013-20	AUD \$425	10 Credit Points
Understand general insurance products and policies	GE20002-20	AUD \$425	10 Credit Points
Manage professional development	GE30005-20	AUD \$425	10 Credit Points
Manage non-routine and complex liability claims	CL30101-20	AUD \$425	10 Credit Points
Settle liability claims	CL30102-20	AUD \$425	10 Credit Points
Issue liability insurance contracts	UW30101-20	AUD \$425	10 Credit Points
Review a liability portfolio	UW30102-20	AUD \$425	10 Credit Points

Elective Group A			Complete 3 units
Provide Tier 1 general insurance advice	GE30001-20	AUD \$895	10 Credit Points
Undertake risk identification	RM30001-20	AUD \$425	10 Credit Points
Assess risks	RM30002-20	AUD \$425	10 Credit Points
Negotiate treaty reinsurance	RI30001-20	AUD \$425	10 Credit Points

Elective Group B			Complete 2 units
General insurance law and regulation	GE30004-20	AUD \$425	10 Credit Points
Resolve disputes	GE20011-20	AUD \$425	10 Credit Points
Analyse the insurance market	GE30003-20	AUD \$425	10 Credit Points