



Insurance
INSTITUTE OF EAST AFRICA

Health Insurance 101: An Orientation

Module 1: Overview of the Health Insurance Industry

Module 2: Basics of Insurance

Module 3: Health Plan Structure and Functions I (Medical)

Module 4: Health Plan Structure and Functions II (Backbone)

Module 5: Health Plan Structure and Functions III (Pricing and Sales)

Module 6: Insurance Regulation

Module 7: Wellness and Bending the Cost Curve

Module 8: Products

Module 9: Customer Experience